

Know when to call CCEA.

We are here for you.

1. You have received a denial for an activity that **IS** included in the PGS-RG.
2. You have resubmitted **ALL** needed documentation, and you are still being denied.
3. You have read and reviewed **ALL** comments about the denial, and you are still being denied.

Supply us with evidence.

In order for CCEA to understand the reason for your denial and to assist you further, you must provide us with the following evidence of your denial:

1. Screenshot of your denial with the reason listed by CCSD in your ELMS.
2. The documentation submitted into ELMS.
3. Your explanation of why the activity should NOT be denied.

CCEA will take it from here.

1. The denial was correct, and we let it stand.
2. CCEA will discuss with CCSD to make the changes needed to get the activity approved.
3. CCEA will take the denial to the PGS Advisory Team in order to get it overturned.